



Tennis New Zealand General Code of Conduct

As a member of a New Zealand Tennis Entity ("NZTE") the Avonhead Tennis Club is required to comply with TNZ's Tennis Participant Protection Policy and meet the following requirements regarding General Code of Conduct during any activity held or sanctioned by TNZ and any NZTE and in any role held within TNZ or an NZTE.

All individuals who participate in tennis activities with the Avonhead Tennis Club [including Members, Coaches, Parents/Guardians] are advised to have read and understand the following TNZ General Code of Conduct and are expected to abide by the Code.

All individuals involved in tennis will:

- Respect the rights, dignity and worth of others, regardless of gender, disability, ethnic origin or religion;
- Be fair, considerate and honest with others; and
- Not participate (or benefit from assisting others involved) in sports betting or gambling activity associated with tennis events and/or tennis results in which they are participating or have been directly involved in.

A team manager will:

- Be responsible for the overall welfare and wellbeing of team members and officials when engaged with a team;
- Maintain a 'duty of care' towards team members and be accountable for the management of the team;
- Have a sound working knowledge of relevant rules and policies of the NZTE the team represents, and ensure that the conduct of the affairs of the team is in accordance with these and or any other policies and guidelines as provided by Tennis NZ and the relevant NZTE; and
- Foster a collaborative approach to the management of the team.

A coach will:

- Respect the talent, developmental stage and goals of each participant to help them reach their playing goals;

- Maintain high standards of integrity, operating within the rules of tennis and in the spirit of fair play, while encouraging participants to do the same;
- Advocate a sporting environment free of WADA prohibited drugs and other performance enhancing substances within the guidelines of Drug Free Sport New Zealand;
- Not disclose any personal information relating to participants without written prior consent;
- Be a positive role model for the sport and participants and act in a way that projects a positive image of coaching whereby all participants receive equitable attention;
- Be fair, considerate, and honest with participants, encouraging and promoting a healthy lifestyle, refraining from smoking and drinking alcohol around junior participants;
- Display high standards in language, manner, punctuality, preparation and presentation;
- Be professional and accept responsibility for their actions;
- Refrain from initiating a sexual or inappropriate relationship with any participant and also discourage any attempt by a participant to initiate a sexual or inappropriate relationship, explaining the ethical basis of the refusal;
- Accurately represent personal coaching qualifications, experience, competence, affiliations and police vetting outcomes;
- Refrain from criticism of other coaches;
- Make a commitment to providing a quality service by seeking continual improvement through ongoing coach education, and other personal and professional development opportunities; and
- Provide a safe environment for training and competition, protecting their participants from any form of personal, verbal, or physical abuse.

An Administrator, Committee Member, Support Staff and/or Associate will:

- Be professional in all actions - ensure language, presentation, manner and punctuality reflect high standards;
- Resolve conflicts fairly and promptly through established procedures;
- Maintain strict impartiality; and
- Maintain a safe environment for others.

A participant (player) will:

- Never argue with or verbally abuse an official;
- Always use the appropriate rules and guidelines to resolve a dispute;
- Conduct themselves in a sportsperson-like manner and respect fellow players, coaches, managers, staff, officials, and the achievements of opponents;
- Not bully or take an unfair advantage of another competitor;

- Cooperate with their coach, manager, teammates and opponents;
- Remain free of the influence of drugs, alcohol and performance enhancing substances while involved in Tennis club activities.

An Official/Umpire will:

- Be consistent, objective and courteous when making decisions;
- Compliment and encourage all participants;
- Condemn unsporting behaviour and promote respect for all competitors;
- Emphasise the spirit of competition rather than the errors;
- Encourage and promote rule changes that will make the participation more enjoyable;
- Remember the importance of setting an example - behaviour and comments should be positive and supportive;
- Place the safety and welfare of the participants above all else; and
- Give all competitors and participants a 'fair go' regardless of their gender, ability, cultural background or religion.

A Parent/Guardian will:

- Remember that children participate in sport for their own enjoyment;
- Encourage children to participate, but will not force them;
- Focus on the child's efforts and performance rather than winning or losing;
- Encourage children always to compete according to the rules and to settle disagreements without resorting to hostility or violence;
- Never ridicule or yell at a child for making a mistake or losing a competition;
- Remember that children learn best by example;
- Support all efforts to remove personal, verbal and physical abuse from sporting activities;
- Respect the decisions of officials and coaches and teach children to do likewise; and
- Show appreciation for coaches, officials and administrators.

Approved by the Committee of Avonhead Tennis Club

Date: 09/06/2025